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Renzoire ID Terms of Use

The terms for creating and protecting an account, using connected apps and managing access.

Scope of these terms

Renzoire Technologies provides Renzoire ID. These terms cover registration, sign-in, account security and access to connected apps.

Individual products and workspaces may have separate terms for content storage and team access.

Creating an account

Choose a Renzoire ID address and username. Enter a personal email address you can access and verify it with a code. Use your Renzoire ID address to sign in. If registered on the RenSend domain, it is also your RenSend email address.

Self-registration is available in countries and regions where the service is offered, subject to local minimum-age requirements. When a legal guardian is required, an account can be created through them where a family registration flow is available.

Keep your recovery contact up to date. If you register through a work invitation, access to an individual app depends on the organization’s assignment.

Sign-in and account security

Use your own account and keep control of your password, recovery codes and other verification methods. You can use a passkey on a supported device after adding it to your account. Signing in with a password may require your configured second factor.

If you suspect someone else has signed in, end unfamiliar sessions, check your security settings and contact support. Use a previously configured recovery method if you lose access.

Connected apps and work access

Renzoire ID verifies your identity at sign-in. Access to work data depends on your role, app and organization. The organization administrator can change a role or its duration or revoke access. Contact your administrator about your work assignments.

Acceptable use

• Use your own credentials and granted permissions. Impersonation and attempts to gain unauthorized access to accounts or data are prohibited.

• Do not use the account for fraud, spam or unlawful distribution of data.

• Do not disrupt the service, evade access controls or abuse automated requests.

Service availability and changes

Updates, maintenance or outages may interrupt the service. Available check results appear on the service status page. Supported sign-in methods and connected apps may change as the service evolves.

Changes to these terms

We give notice of material changes by email and at sign-in at least 30 calendar days before they take effect, or earlier if applicable law requires. The notice identifies the effective date, links to the revised terms and summarizes the main changes.

Urgent legal or account-security requirements may allow shorter notice under applicable law. New users accept the published terms during registration. The notice explains the transition for existing accounts.

Restrictions and ending access

Access may be restricted temporarily to protect accounts or the service, in response to a breach of these terms or as required by law. If you believe a restriction is a mistake, contact us with your Renzoire ID address and the circumstances.

Ending a session signs you out. Contact support to request account closure. Ending work access and removing personal data are handled based on the product, organization and applicable obligations.

Support and questions about these terms

Use the Renzoire Holdings contact page for questions about access or these terms. Your non-waivable rights under applicable law continue to apply.

About this edition

Before this edition takes effect, Renzoire Technologies’ details, country and age requirements for family registration, the effective date and the dispute resolution process must be confirmed.